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January 15, 2010

Frank Cucco
Impact Networking, LLC
953 S. Northpoint Blvd.
Waukegan, IL 60030

Dear Frank,

Congratulations! It is with great pleasure that we are writing this letter to formally announce Impact Networking, LLC as a 2010 DocuWare Diamond Club Member.

Each January, DocuWare Corporation announces members for the coming year. As one of our top Partners, you have earned this prestigious membership. Your Diamond Club membership is valid for the calendar year 2010 and is based on your sales activities for 2009 and of course, maintaining your Authorized DocuWare Partner status.

There are many great benefits that you can enjoy as a member in 2010. Within the next few days you will receive further details via an e-mail.

In the meantime, again we congratulate you and your team on your induction into the 2010 DocuWare Diamond Club!

Best regards,

A handwritten signature in black ink, appearing to read "Greg Schloemer". The signature is fluid and cursive, with a large initial "G" and "S".

Greg Schloemer
President